World's Largest Retail Corporation

USED MOVEINSYNC ETS TO STREAMLINE THEIR COMMUTE PROCESS

ABOUT THE CLIENT

Client :
The IT & Technology Team of the World's Largest Retail Corporation

User Base :
7000+ users

Focus Geography :
India

Offering :
MoveInSync ETS

MAJOR CHALLENGES FACED BY THE CLIENT

The manual commute management system used by the client was causing multiple errors and inefficiencies in the overall operations. The absence of proper vehicle tracking led to delays in cab arrival and departure, which not only affected the schedule of the employees but also created a negative impact on their productivity.

Moreover, the manual fleet compliance process was time-consuming and made it difficult to ensure compliance with the company's transportation policies. These challenges caused additional stress for the transport team.

Furthermore, the client was relying on non-official platforms for communication between employees and drivers, which was unprofessional and created a lack of transparency. This method also led to the misuse of official resources and increased security concerns for the client. These issues not only created a communication gap but also led to inefficiencies in the overall transport management process.

Overall, the client's manual commute management system was causing multiple challenges. Therefore, it was essential to implement a more efficient and automated transport management system to optimize their operations and ensure compliance with the company's transportation policies.

IN SHORT

Manual commute management led to multiple errors

No vehicle tracking led to delays in cab arrival and departure

Manual fleet compliance process

Non-official platforms were used for communication between employees & drivers

HOW MOVEINSYNC HELPED THE CLIENT

We implemented our Employee Transport Solution, which fully automated transport operation for the client.

Our AI and Geo-code based routing algorithm generated efficient routes, which led to a **95% accuracy rate**. In addition, our auto-approval mechanism for driver and vehicle compliance eliminated manual errors and saved time for the transport team.
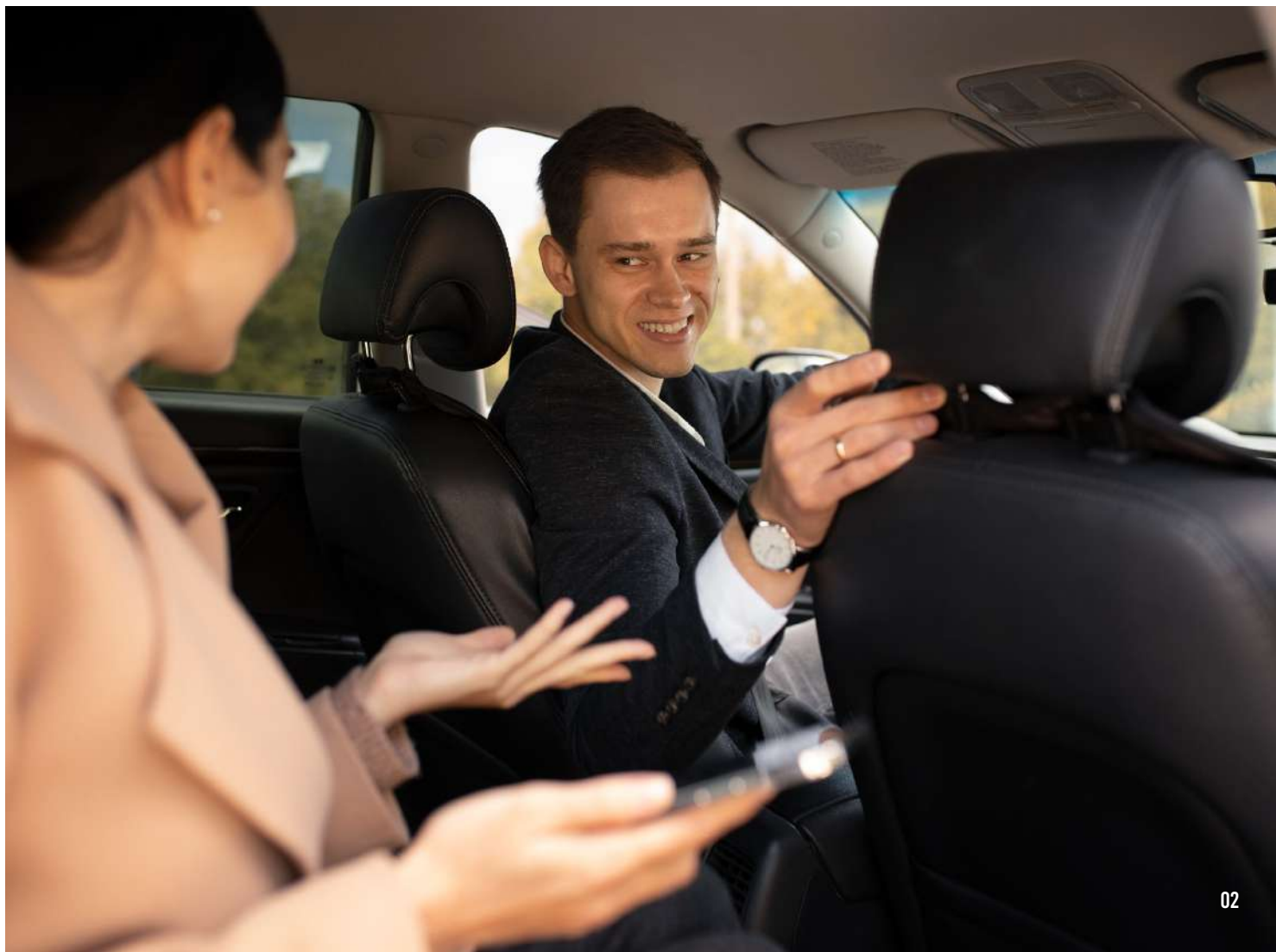
Our real-time fleet tracking functionality was accessible by both the admin and users, and we also provided customized reports to help the client analyze their commute process better. This allowed them to make data-driven decisions to optimize their transport operation.

As a result of our solution, the client experienced a significant improvement in their On-Time Arrival (OTA) and On-Time Departure (OTD) rates. Their **OTA rate increased from 50% to 70%**, and their **OTD rate increased from 60% to 95%**.

Our solution also resulted in a high **Employee Satisfaction (ESAT) score of 4.8**, indicating that the employees were satisfied with the improved transport operation.

Overall, our employee transport solution streamlined the client's transport operation, saving them time and resources and improving the satisfaction of their employees.

SCALE

95K
Rosters Per Month
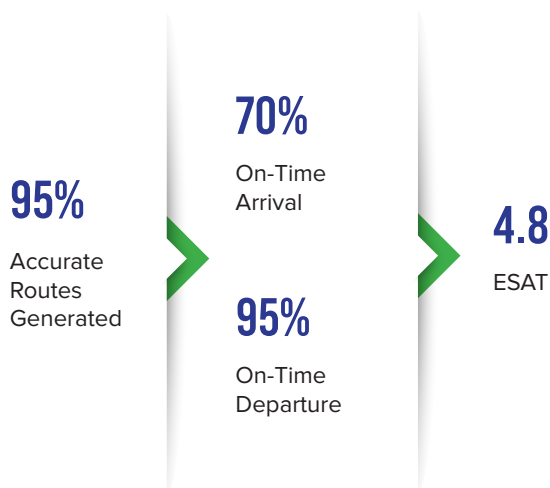
47K
Trips Per Month

7100
Users

900
Vehicles

RESULT

1. Implemented Employee Transport Solution to automate transport operations for the client.
2. AI and Geo-code based routing algorithm generated efficient routes with a 95% accuracy rate.
3. The On-Time Arrival (OTA) rate increased from 50% to 70%, and the On-Time Departure (OTD) rate increased from 60% to 95%.
4. High Employee Satisfaction (ESAT) score of 4.8.

SIGNIFICANT ACHIEVEMENTS

95%
Accurate Routes Generated

70%
On-Time Arrival

95%
On-Time Departure

4.8
ESAT

CONCLUSION

Our Employee Transport Solution helped the client gain deeper insights into their transport operations. By providing a real-time tracking dashboard and customized reports, the client could monitor the performance of their fleet, optimize routes, and reduce fuel consumption. The auto-approval mechanism for driver and vehicle compliance ensured compliance with legal regulations, reducing the client's risk of non-compliance.

With our solution, the client's transport operation became more flexible and scalable, adapting to changes in demand and business requirements. The AI-generated routes ensured accuracy, which increased fleet utilization.

Our solution also streamlined the transport operation of the client and enhanced employee satisfaction, leading to higher employee retention rates and improved productivity.

In summary, our Employee Transport Solution provided the client with a comprehensive and efficient system, eliminating manual processes, increasing transparency, and enhancing safety. The solution also provided the client with data-driven insights, optimized costs, and improved employee satisfaction, resulting in a competitive advantage for the client.

Visit **www.movesinsync.com** for more information.