



An American Multinational Financial Services Company

USED MOVEINSYNC ETS TO IMPROVE THEIR EMPLOYEE COMMUTE PROCESS

ABOUT THE CLIENT

Client :
An American Multinational Financial Services Company

Focus Geography :
India

User Base :
36k employees

Offering :
MoveInSync ETS & Rentlz



MAJOR CHALLENGES FACED BY THE CLIENT

The client faced significant challenges due to the absence of a structured system for managing employee transport schedules. The employees had to manage their own commute schedules. This led to disorganization and inefficiency in commute operations, resulting in decreased productivity and increased employee stress.

The lack of well-defined transport policies caused delays and no-shows, further exacerbating the issues. To address these problems and enhance

the employee experience, the client aimed to implement an automated transport management system. This system would eliminate manual scheduling, streamline operations, and provide employees with a seamless commuting experience.

IN SHORT



No commute system affecting employee experience

HOW MOVEINSYNC HELPED THE CLIENT

The client took significant steps to address their transportation challenges by implementing our Employee Transport Solution. Our **advanced routing algorithms** and tools improved efficiency as employees were allowed to book their evening commute with just a **30-minute notice**. This streamlined the scheduling process for the transport team, allowing them to complete it within minutes.

Instead of imposing harsh penalties for no-shows, the client introduced **schedule cancellation reminders**. This approach reduced instances of no-shows while promoting a considerate attitude among employees.

Safety was a top priority, and we helped the client establish a **Security Command Center** to monitor vehicles constantly. We also automated the safe reach verification process.

To enhance the overall experience, the client embraced technology. They implemented our dashboard that provided **real-time information**

about the departure times and parking bays of cabs and shuttles, similar to a flight status dashboard.

Additionally, a tablet-based interface was introduced for driver and vehicle **EHS checks**, ensuring compliance with regulations. Our **Rentlz** solution was utilized to manage travel needs during events like the annual marathon and consolidate business travel.

With improved employee experience during a commute, employees gave **MoveInSync a 4.5 average trip rating**.

In summary, the client's implementation of our comprehensive solutions enhanced the employee experience, prioritized safety, and effectively leveraged technology for efficient transport management.



SCALE

36K

Users

700K

Rosters Per Month

160K

Trips Per Month

2500

Vehicles

RESULT

1. MoveInSync Employee Transport Solution implemented advanced routing algorithms and tools for efficient scheduling.
2. We put emphasis on employee safety through a Security Command Center, contactless sign-in, driver vaccination, and seat belt reminders.
3. The employees gave MoveInSync a 4.5 average trip rating.

CONCLUSION

Introducing a robust and centralized transport management system like MoveInSync enabled the client to establish structured policies and cut-off times, ensuring timely and reliable transportation for employees. Automating the scheduling process significantly reduced unnecessary delays and no-shows, resulting in a more efficient and employee-friendly transportation system.

Overall, the client addressed the shortcomings of their current approach by implementing MoveInSync's automated solution that enhanced the employee experience, optimized operations, and brought about a positive change in their overall commute management.

For more information, please visit www.moveinsync.com.