



One of the Big Three Global Management Consulting Companies

USED MOVEINSYNC ETS TO IMPROVE THEIR EMPLOYEE COMMUTE OPERATIONS

ABOUT THE CLIENT

Client :
**One of the Three
Global Management Consulting
Companies**

Employees:
3,500 employees

Focus Geography :
India

Solution Provided:
MoveInSync ETS



MAJOR CHALLENGES FACED BY THE CLIENT

The client faced numerous challenges in managing their transportation operations. To start with, the responsibility of managing the operations rested more with the transport suppliers than the administrative team.

Maintaining employee scheduling and trip details in Excel sheets consumed extra man-hours. The routes for employee pickups and drops were generated using Google Maps, but optimizing these routes was not considered. As a result, the chosen routes were not the most efficient.

Additionally, there were no defined shifts for employees, leading them to book cabs based on convenience. Employees also frequently changed their pick-up and drop-off points, adding to the complexity. This led to vehicles with unoptimized

occupancies, resulting in the need for more cabs from vendors. This spiraled into delays in cab arrivals during pick-ups.

The absence of measures to identify non-inducted and non-compliant vehicles and drivers posed a safety risk. Since the vehicles were not fitted with GPS tracking, the vehicle's actual location was not captured in case of emergencies or accidents, making it challenging to send backup or rescue cabs promptly. Real-time tracking of vehicles was not done, leading to complaints and escalations.

Finally, the billing mechanism was unstructured, causing further complications. These challenges made it difficult for the client to manage their transportation operations effectively.

IN SHORT



Manual Excel-based scheduling and trip tracking consumed excessive man-hours.



Lack of defined shifts, frequent changes in pick-up/drop-off points, and low vehicle occupancy caused complexities.



Non-compliant vehicles posing safety risks.

HOW MOVEINSYNC HELPED THE CLIENT

The client's employee commute challenges were addressed through a series of effective steps. Firstly, the manual process of maintaining data in Excel sheets was eliminated. By **automating the entire transport operations**, we streamlined operations and reduced the consumption of extra man-hours.

A **cut-off was established** for the employees to schedule their rides. Any updates or cancellations were to be done within the defined cut-off time.

Geo-code-based routing and the option to specify fleet details were introduced, resulting in **99% accurate routing** with just a single click. Including vehicle capacity allowed for maximum occupancy utilization, with average **seat utilization increasing from 40% to 70%**.

We created a vendor profile, facilitating updating of vehicle and driver compliance details. An approval mechanism was implemented to meet **100% of compliance standards**.

Our **dashboards and reports** enabled them to understand the reasons behind the delays, which helped them to solve punctuality issues. By defining these and capturing reasons for delays, the client gained valuable insights into the causes of delays. This information allowed them to manage both vendors and employees efficiently.

Real-time vehicle tracking provided employees with peace of mind, as they could monitor the location and progress of their assigned vehicle. Furthermore, **customized reports** were developed, consolidating all required data into a single report for easy access and analysis.

The billing mechanism was significantly improved by ensuring that bills are generated based on **actual trips only**.



SCALE

1200

Rosters Per Month

600

Trips Per Month

40

Cabs

RESULT

1. Geo-code routing and fleet details achieved 99% accurate routing efficiency.
2. Vehicle capacity identification increased seat utilization to 70%.
3. Vendor profile ensured 100% compliance for drivers and vehicles.
4. Customized reports enabled better analysis of employee commute management.
5. A billing mechanism was implemented for accurate billing based on actual trips.

SIGNIFICANT ACHIEVEMENTS

100%

Automation of Employee Commute

99%

Accurate Routing

70%

Seat Utilization

100%

Compliance of Vehicles & Drivers

CONCLUSION

In conclusion, implementing MoveInSync ETS significantly improved the client's transportation operations. By eliminating manual processes and introducing automated systems, the client experienced streamlined processes, increased efficiency, and greater control and visibility.

These improvements resulted in smoother operations, enhanced employee experience, and improved cost management. The transition from manual to automated processes marked a successful transformation, allowing the client to overcome challenges and achieve notable advancements in their transportation management.

For more information, please visit www.moveinsync.com.