

An aerial, high-angle photograph of a semiconductor manufacturing facility. The floor is dark and covered with a grid of small, circular components. Several workers in blue, orange, and yellow uniforms and hard hats are visible, engaged in various tasks. The lighting is dramatic, with strong shadows and highlights.

A Fortune 500 Semiconductor Manufacturer

IMPROVED THEIR COMMUTE MANAGEMENT WITH MOVEINSYNC ONE

ABOUT THE CLIENT

Client :
A Leading Semiconductor Manufacturer

Focus Geography :
India

User Base :
1000 employees

Offering :
MoveInSync One



MAJOR CHALLENGES FACED BY THE CLIENT

Our client faced multiple challenges when it came to managing their employee transport operations. Their complicated shift timings with multiple login and logout times for employees made it difficult for the management to keep track of the attendance of their workforce.

The manual management of employee transport operations added to the complexity by making it difficult to track vehicles and schedule employees. This led to irregular pick-up and drop-off times, with vehicles frequently failing to arrive at scheduled times.

Another significant challenge was the lack of transparency regarding business outcomes and overall commute operations. This made it difficult for the management to identify and address

issues in a timely manner, leading to a decrease in overall operational efficiency.

In addition, the absence of emergency management processes increased difficulty in an emergency situation. There was also an absence of employee feedback mechanisms, which made it difficult to identify and address employee concerns.

Overall, these challenges posed a significant obstacle for the organization, as they hindered the smooth functioning of their employee transport operations. The client recognized the need for a solution that could address these challenges and improve their operational efficiency.

IN SHORT



Complicated shift timings with multiple login and logout times for employees.



Manual management of employee transport operations made it difficult to track vehicles and schedule employees.



Irregular pick-up and drop-off times, with vehicles frequently failing to arrive at scheduled times.



Lack of transparency regarding business outcomes and overall commute operations.

HOW MOVEINSYNC HELPED THE CLIENT

We were approached by the client as they faced multiple challenges when it came to managing their employee transport operations. To address these issues, we implemented our end-to-end employee commute management solution - MoveInSync One. This helped the client optimize and automate employee schedules. This led to a reduction in distance deviations, making the transportation process much more efficient.

As a part of the MoveInSync One solution, we ensured complete transparency in the scheduling and tracking processed. The issue of transparency was also sorted regarding transportation costs, Policy Management, Administration, Adherence, Operational Delivery, Performance Metrics, and ESAT 4.8.

Our easy-to-use interface allowed for easy ride management and captured employee feedback with ease. This made it easy for the management to identify and address employee concerns in a timely manner.

We also established a Central Command Center and Help Desk that worked round the clock to take timely care of potential issues and provide follow-up action where required. We ensured that

drivers and vehicles were 100% compliant, and we were Business Continuity Plan (BCP) prepared to ensure that there was no disruption in commute operations.

Thanks to our solution, there was a **300% increase in the number of commute users**, indicating a high level of satisfaction among employees. This was facilitated by a **171% increase in the number of cabs** and a **233% increase in the number of trips performed**. Additionally, the **ESAT score improved to 4.8**, indicating a significant increase in employee satisfaction.

Overall, our MoveInSync One solution was able to significantly improve the client's operational efficiency, while also providing a high level of transparency and employee satisfaction. There was also a **7% decrease in transportation costs**. With our fully automated employee transport system, the client was able to streamline their operations and create a more efficient and effective transportation process.



SCALE

1000

Users

13K

Rosters Per Month

6K

Trips Per Month

150

Vehicles

RESULT

1. We automated the routing process with our AI-based routing engine, ensuring accurate routing.
2. As a part of the MoveInSync One solution, we established a Central Command Center and Help Desk that worked round the clock to take timely care of potential issues and provide follow-up action where required.
3. We ensured that drivers and vehicles are 100% compliant.
4. We created complete transparency in scheduling and tracking, transportation costs, Policy Management, Administration, Adherence, Operational Delivery, Performance Metrics, and ESAT.
5. There was also a 7% decrease in transportation costs.

SIGNIFICANT ACHIEVEMENTS

300%

increase in the number of commute users

7%

decrease in transportation costs

4.8

ESAT score

CONCLUSION

“I would like to take this opportunity to express my sincere appreciation for the hard work and unwavering support provided by the MoveInSync team, including the ground team, in driving efficiency, safety, and hygiene, and enhancing the overall transportation experience for our employees. Thanks to the team's relentless efforts, we have witnessed a significant reduction in complaints, as well as an improvement in On-Time Arrival (OTA) and On-Time Departure

(OTD). The team has introduced commendable initiatives, such as regular driver briefings, ESH checks, daily reports, and a robust complaints tracking and closure system. As a result, the transportation operations are running seamlessly in auto mode, greatly reducing our team's involvement and increasing our confidence in working with MoveInSync.”

- **Director, Facility Manager**

For more information,
please visit www.moveinsync.com.